

Replacing Personal Documents After a Natural Disaster

NOTE: All of the organizations listed offer online resources. If personal computers are not available, public libraries and other agencies may have computers available to the general public.

Document	Whom to Contact for Replacement
Texas Driver License	Texas Department of Public Safety (512) 424-2600 or Visit Online at www.txdps.state.tx.us
Bank Checks, ATM/Debit Cards, or Safe Deposit Boxes	Contact your financial institution or get contact information from the FDIC at (877) 275-3342 or Visit Online at www.fdic.gov
Credit Cards	Contact the issuing institution: American Express (800) 992-3404 or http://americanexpress.com Discover (800) 347-2683 or www.discovercard.com Master Card (800) 627-8372 www.mastercard.com Visa (800) 847-2911 www.usa.visa.com NOTE: If you don't remember all the credit cards you had, obtain a credit report from any of the three major credit bureaus.
Credit Report	Equifax, Experian or TransUnion - (877) 322-8228 or Visit Online at www.annualcreditreport.com
Social Security Card	Social Security (800) 772-1213 or Visit Online at www.ssa.gov
Birth Certificates or Marriage Licenses	Texas Department of State Health Services at (512) 776-7111 or Visit Online at http://www.dshs.state.tx.us/vs/default.shtm
Medicare Cards	Social Security Administration (800) 772-1213 or Visit Online at www.socialsecurity.gov/medicarecard/
Passport	U.S. Department of State , Passport Services, Consular Lost/Stolen Passport Section (800) 487-2778 or Visit Online at http://travel.state.gov/passport/lost/us/us_848.html
U.S. Savings Bonds	U.S. Department of Treasury (800) 722-2678 or Visit Online at http://treasurydirect.gov/
Tax Returns	Internal Revenue Service (800) 829-1040 or Download the Request for Copy of Tax Return at www.irs.gov/pub/irs-pdf/f4506.pdf
Military Records	National Archives and Records Administration (866) 272-6272 or Visit Online at www.archives.gov/contact/