

## Replacing Personal Documents After a Natural Disaster

**NOTE:** All of the organizations listed offer online resources. If personal computers are not available, public libraries and other agencies may have computers available to the general public.

**Source:** Disaster Recovery May Include Replacing Personal Documents.

<http://agnews.tamu.edu/dailynews/stories/HURC/Oct0305a.htm>

Document	Whom to Contact for Replacement
<b>Texas Driver License</b>	<b>Texas Department of Public Safety</b> (512) 424-2600 or Visit Online at <a href="http://www.txdps.state.tx.us">www.txdps.state.tx.us</a>
<b>Bank Checks, ATM/Debit Cards, or Safe Deposit Boxes</b>	Contact your financial institution or get contact information from the FDIC at (877) 275-3342 or Visit Online at <a href="http://www.fdic.gov">www.fdic.gov</a>
<b>Credit Cards</b>	Contact the issuing institution: <b>American Express</b> (800) 992-3404 or <a href="http://home.americanexpress.com">http://home.americanexpress.com</a> <b>Discover</b> (800) 347-2683 or <a href="http://www.discovercard.com/discover/data/customer">www.discovercard.com/discover/data/customer</a> <b>Master Card</b> (800) 622-7747 <a href="http://www.mastercard.com/cgi-bin/emergserv.cgi">www.mastercard.com/cgi-bin/emergserv.cgi</a> <b>Visa</b> (800) 847-2911 <a href="http://www.usa.visa.com">www.usa.visa.com</a>  <b>NOTE:</b> If you don't remember all the credit cards you had, obtain a credit report from any of the three major credit bureaus.
<b>Credit Report</b>	<b>Equifax, Experian or TransUnion</b> - (877) 322-8228 or Visit Online at <a href="http://www.annualcreditreport.com">www.annualcreditreport.com</a>
<b>Social Security Card</b>	<b>Social Security</b> (800) 772-1213 or Visit Online at <a href="http://www.ssa.gov">www.ssa.gov</a>
<b>Birth Certificates or Marriage Licenses</b>	<b>Texas Department of State Health Services</b> at (512) 458-7111 or Visit Online at <a href="http://www.dshs.state.tx.us/vs/default.shtm">http://www.dshs.state.tx.us/vs/default.shtm</a>
<b>Medicare Cards</b>	<b>Social Security Administration</b> (800) 772-1213 or Visit Online at <a href="http://www.socialsecurity.gov/medicarecard/">www.socialsecurity.gov/medicarecard/</a>
<b>Passport</b>	<b>U.S. Department of State</b> , Passport Services, Consular Lost/Stolen Passport Section (202) 955-0430 or Visit Online at <a href="http://travel.state.gov/passport/lost/us/us_848.html">http://travel.state.gov/passport/lost/us/us_848.html</a>
<b>U.S. Savings Bonds</b>	<b>U.S. Department of Treasury</b> (800) 722-2678 or Visit Online at <a href="http://www.publicdebt.treas.gov/NC/FoRMSHome?FormType=SBF">http://www.publicdebt.treas.gov/NC/FoRMSHome?FormType=SBF</a>
<b>Tax Returns</b>	<b>Internal Revenue Service</b> (800) 829-1040 or Download the Request for Copy of Tax Return at <a href="http://www.irs.gov/pub/irs-pdf/f4506.pdf">www.irs.gov/pub/irs-pdf/f4506.pdf</a>
<b>Military Records</b>	<b>National Archives and Records Administration</b> (866) 272-6272 or Visit Online at <a href="http://www.archives.gov/contact/">www.archives.gov/contact/</a>